

Tales and Trails Cancellation Policy

Pre-schooler sessions



Tickets can be transferred to another session with availability up to 2 weeks prior to the first session. (ie. if you booked to come on Wednesday morning and for any reason you can't do Wednesdays anymore, you will be able to transfer to another day of the week, given that there is availability on that day for the whole half term)

Individual dates will not be refunded if they can't be attended. However, you can choose to come to a different session that week, providing there is availability. Please message or email us to let us know if you have done this or would like to do this through our booking system so we are aware.

The event (booking of sessions for the whole half term) can be cancelled up to 2 weeks prior to the first session (minus a non-refundable deposit of £10).

Cancellations made later on will not be refunded.

In the event of cancellation due to adverse weather conditions that may put everyone at risk such as high winds or thunderstorms, we will issue a £5 voucher to use towards the next booking.

Do not hesitate to contact us should you have any questions.

Tales and Trails Forest School

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